

# Mid and West Wales Fire and Rescue Service



Gwasanaeth Tân ac Achub  
Canolbarth a Gorllewin Cymru

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Mid and West Wales  
Fire and Rescue Service

## Reshaping MWWFRS Together Survey



Easy Read Version

# What is this?



We need your ideas to improve our Community Risk Management Plan.



You can get involved by taking our quick survey.



Your feedback will help us shape the future of our Service.



This survey is a chance for you to tell us what matters most to you.

# Why Your Voice Matters



Your ideas will help you make a difference.



Your insights help us understand and act on the needs of the community.



It will help us tailor our services.



That lets us provide the best possible service for your needs.



Your input can also drive change.



Taking part in our survey will support us to make better decisions about our Service.



All responses are anonymous.  
This means you don't add your name



Your ideas will be used for research  
purposes only.



Contact 0370 6060699 for other  
formats.

# About You



## 1.) How would you describe yourself?

	Wholetime staff		On-Call staff
	Joint Fire Control staff		Support staff member
	Family member of MAWWFRS staff		Member of the public
	Local authority		Public sector organisation
	Elected Member		Trade Union
	Business		Voluntary organisation
	Community group		Other

Something else:



**2.) How well do you know the services provided by MAWWFRS?**

Very familiar

Somewhat familiar

Not familiar at all

Anything else you want to say:



**3.) How aware are you of how MAWWFRS is funded?**

	Very aware
	Somewhat aware
	Not very aware
	Not aware at all

Do you have any worries about how we are funded:

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**4.) What do you think are the main tasks of MAWWFRS?**

	Preventing fires and promoting public safety.
	Responding to fires.
	Responding to traffic collisions.
	Responding to flooding.
	Attending medical incidents.
	Making sure buildings comply with fire safety regulations.
	Responding to domestic fire alarms.
Anything else you want to say:	



**5.) How important do you think it is for us to focus on the following areas? Please put these in order of the most important.**

	Prevention schemes
	How quickly we get to a fire
	Support for vulnerable people
	Preparing for climate emergencies
	Making sure fire safety rules are followed
	Looking at new housing development risks
	Working better with partners
	Using technology to improve firefighting and rescue operations.

Anything else you want to add:

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**6.) What do you think are our main challenges, and how should we respond? Please put these in order of the most important.**

	Response times
	Finding and retaining full time Firefighters
	Finding and retaining On-Call Firefighters
	Fire Stations getting too old
	How our service thins and plans
	Funding and budget cuts
	Climate change and risks
	More houses and bigger towns risks
	Staff wellbeing
	Ageing population
	Tech and computer changes
Anything else you want to add:	



**7.) Do you think there are other risks to consider? Please tell us more:**

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**8.) Do you think there are other areas for us think about? Please tell us more:**

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**9.) Would you like to make any further comments or share any information that you think might help us improve our Service?:**



**10.) Would you like to take part in future consultation or be added to our Stakeholder list?**

Yes

No

If "Yes", please provide your details below:

**Name:**

**Email:**

**Telephone:**



**11.) Can we have your permission to publish your response in our Consultation Report?**

Yes

No



**12.) Would you like to tell us more about yourself?**

Yes

No

If "Yes", please continue to page 15.

If "No", skip pages 15-??

# Equality and Diversity – More About You

(skip if you answered “No” on Question 12)

 13.) What is your age?			
16 or under:		17-24:	
25-34:		35-44:	
45-54:		55-64:	
65-74:		75-84:	
85 or older:		Prefer not to say:	



**14.) What is your first language?**

Welsh:		English:	
Other:		Prefer not to say:	



**15.) What is your gender?**

Male:		Female:	
Prefer another term:		Prefer not to say:	



**16.) Is your present gender the same as the one you were assigned at birth?**

Yes:		No:	
Prefer not to say:			



**17.) What is your sexual orientation?**

Bisexual:		Gay:	
Straight:		Lesbian:	
Other:		Prefer not to say:	



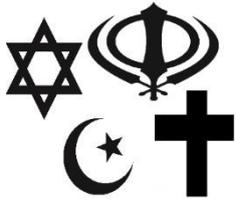
**18.) Where do you live?**

Carmarthenshire:		Ceredigion:	
Neath Port Talbot:		Pembrokeshire:	
Powys:		Swansea:	
Other:		Prefer not to say:	



**19.) Do you consider yourself to have a disability?**

Yes:		No:	
Prefer not to say:			



**20.) What is your religion?**

Buddhist:		Christian:	
Hindu:		Muslim:	
Jewish:		Sikh:	
No religion:		Other:	
Prefer not to say:			



**21.) What is your nationality?**

British:		English:	
Irish:		Scottish:	
Welsh:		Other:	
Prefer not to say:			



**22.) What is your ethnicity?**

Asian:		Chinese:	
Black/African/ Caribbean:		Gypsy/Traveller/Roma:	
Mixed/Multiple:		Any other ethnic groups:	
White:		Prefer not to say:	

# Thank you for taking the time to complete our survey.



Contact our Data Protection officer on **0370 6060699**

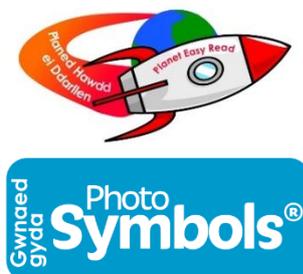
Or email at

**[dataprotection@mawwfire.gov.uk](mailto:dataprotection@mawwfire.gov.uk)**.



If there is anything you don't understand, call **0370 6060699**

Or email at **[crmp@mawwfire.gov.uk](mailto:crmp@mawwfire.gov.uk)**



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We use Photosymbols