

# Mid and West Wales Fire and Rescue Service



Gwasanaeth Tân ac Achub  
Canolbarth a Gorllewin Cymru

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Mid and West Wales  
Fire and Rescue Service

## Pre-Consultation Guide



Easy Read Version

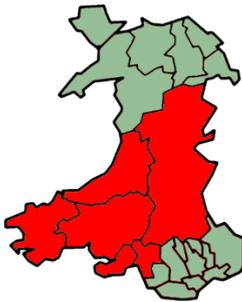
# About Us



The communities we serve are at the heart of what we do.



Our Community Risk Management Plan highlights how we will address risks, threats, and challenges.



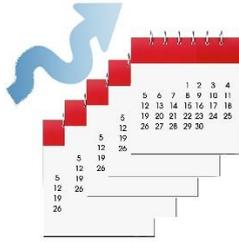
We cover the largest area in England and Wales.



We know that communities are changing, and we want to change with them.



The types of incidents we face, and the needs of the communities we serve, have changed.



Over the last five years we have attended:



1.) 2,342 house fires



2.) 886 non-domestic fires



3.) 3,727 road traffic accidents



4.) 3,975 grass and forestry fires



5.) 1,911 flooding incidents



6.) 5,732 medical responses



We now do special service calls, water rescues, animal rescues, and line rescues.



We also attend flooding, road crashes, wildfire, and medical response.



We will make sure that our Service can adapt to change.



We want to make sure we have the right equipment.



We want to make sure we put the right people in the right place.



We want to hear your ideas and what you expect of the Service.



This way, you can help us make a modern Fire and Rescue Service.



We have some ideas of what could be changed, based on what we know.



This document will tell you more.

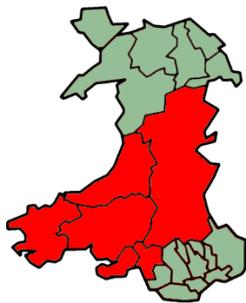
# What The Service Costs



We will always think about how we spend money and make sure we spend it the best way we can.



We spend a lot of money on avoiding fires and accidents and teaching about staying safe.



We are funded by the 6 Councils in our area.



Our budget for this year is £68,554,900.



74% of that is spent on things like fire and rescue.



18% is spent on running our Service.



8% is spent on paying for buildings and equipment.



We plan our service around risks that may happen.



The risks include:



- 1.) Petrol and chemical plants in Milford Haven and Briton Ferry



**2.)** Large towns and cities like Swansea, Port Talbot, and Llanelli.



**3.)** A long coastline with ports and inland waterways.



**4.)** Lots of farming and light industries throughout the area.



We continue to look at ways to be better with our money.



But it is not easy to do everything we need to do.



We want to be better at how we spend our money and still do our jobs well.



Our service is working all day everyday. This costs you £6 per month.



We continue to think about our budget by discussing with staff, members of the Fire Authority, and our communities.

# Keeping Your Communities Safe



We have 58 fire stations covering around 4,500 square miles.



We go to over 13,000 incidents every year.



As a Service we have:



**1.)** Delivered 69,662 home safety checks.



**2.)** Talked to over 163,190 children and young people about fire prevention.



**3.)** Looked at how 13,763 buildings can be safer.

# Modernising Our Service



We know that we need to change and make better many areas of our Service.



The communities of Mid and West Wales are changing.



So are the incidents we respond to.



We go to less fires than we did before.



This is because of we do a lot to prevent fires.



Climate change causes more wildfires, flooding, and other natural disasters.



The number of people living in our area has not really changed.



There are a lot more older people.



People are living longer, and their needs are changing.



We went to a lot of health emergencies.



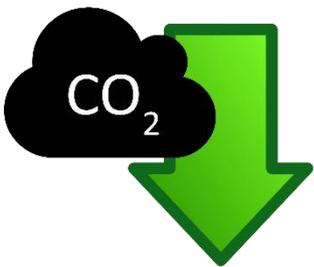
There was also more flooding and water contamination in the last few years.



We do a lot more to prevent fires and this means there have been less fires started on purpose.



We need to be better at how we think about and plan our service.



We need to be less polluting and work better for the environment.



We need to think about the fuel we use.

We need to make our buildings better.



New technology can help us change and improve the Service.



It could also help us keep firefighters and communities safer.

# What Could Change



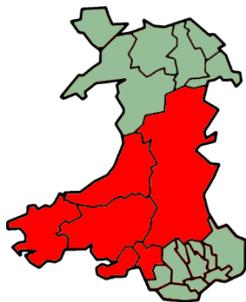
1.) Where our Fire stations are.



Most of our fire stations are in the same places as when they were built in the 1940s.



We need to think about if they are in the right place and have the right people.



There are 58 station locations across Mid and West Wales.



6 fire stations have full crews all the time.



7 fire stations have a full crew for busy times.



This is called Flexible Day Crewing System (FDCS)



Most other fire stations are On-Call.



On-Call means they are only crewed by firefighters who go to the fire station when alerted.



These personnel are paid to work in an emergency, they can do other jobs in the week.



2 are volunteer stations in Borth and Cadley Island.



## 2.) Prevention and Protection services



We want to make sure that our home fire safety checks are about people and the risks they face.



So, we will look at the way protection and prevention services are delivered.



This will help us use our staff and equipment better.



### 3.) Emergency cover plans



We need to have good plans for when incidents happen.



We need to make sure our people are in the right place, with the right equipment, and using the best skills.



### 4.) Firefighting techniques and tactics



We need to make sure our people have the best skills and training.



We also need to introduce new ways of working for new kinds of incidents.



**5.)** Regenerating the Service's buildings and land



Many of our fire stations are old and out of date.



They cannot deal with issues like contamination.



They are also not eco friendly.



## 6.) Vehicles and equipment



We need our equipment and vehicles to meet the needs of the communities we protect.



We have the same fire engine in every station, with the same equipment.



We need to think about what equipment should be at each fire station.



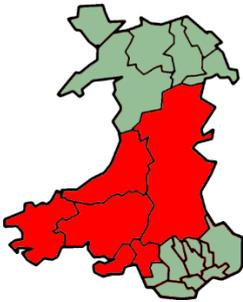
Some stations will attend more of certain incidents than other kinds of incidents.



## 7.) Specialist skills



This is when our firefighters have trained to be the best at different fires and rescues.



We need to look at specialist skills across the area.



This is very important to help us plan for the risks, threats, and challenges our communities face.



## 8.) How we run the fire service



We need to update how we run our service to make sure we are doing it the best we can.



We will need to be better at new technology.



We need to think about all the things we do and how we can do them better.



This is about how we find new staff and how we use the web.

# Why We Need Your Input



The communities we serve are the most important part of our work.



We want to know what you think.



We want to know what you want from a modern Fire and Rescue Service.



We want to know what matters to you.



No one understands the needs and challenges of the community better than the people who live in it.



Knowing about risks, challenges, and new issues will help us make our service better.



Asking the public will make our planning better.



We can find out your experiences to help us be better.



Listening to people in the community is very important to us.



We will speak to stakeholders over the coming months to learn what they expect of us.



Stakeholders means everyone with an interest in what we do.

# How You Can Get Involved



We will have a series of meetings across our area.



We want you to come along and share your opinions.



We will have online meetings.



You can find out more about our meetings on social media.



We will have an online survey.



The aim is to find out how well people know about us and use our services.



It is also about understanding the needs of the communities we work for.



We want to know what is important to you and what you think of our services.



Your feedback can help us build the future of our Fire and Rescue Service.



We encourage everyone to let us know what you think.

# Next Steps



You can share your views by taking part in our survey.



It should take no longer than 10 minutes.



If you would like the survey in a different language or format, call **0370 6060699**.



We will look at all the answers to help us make the best plan for the future.



We welcome your comments and suggestions.

# More information



You can find out more information on our website:

**[www.mawwfire.gov.uk](http://www.mawwfire.gov.uk)**



We welcome your input.  
You can contact us by:



Phone: **03706060699**



Email: **[mail@mawwfire.gov.uk](mailto:mail@mawwfire.gov.uk)**

Write to us:



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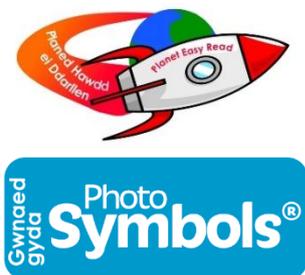


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